

COMMUNITY RESOURCE GUIDE



EXCEL CHURCH
God's People Excelling in Life

DIAL 2-1-1

2-1-1 is a free and confidential service
that helps people across North America
find the local resources they need
24 hours a day, 7 days a week.

ADDICTION RECOVERY

CELEBRATE RECOVERY

Celebrate Recovery is a Christ-centered and Bible-based 12 Step Recovery Program. The purpose is to focus on God's healing power through fellowship with others. The program helps participants to accept God's grace in solving their problems by working the 12 Steps and the 8 Principles and attending share groups where they explore hope together through shared experiences. There are multiple locations throughout Jacksonville; see their website for more information.

celebraterecoveryjacksonville.com

GATEWAY HEALTH SYSTEMS

Gateway Health Systems takes action against addiction through convenient, cost-effective detoxification programs. Using a combination of medical and clinical procedures, Gateway helps people safely undergo the physiological and psychological effects of detoxification from sedative-hypnotics, alcohol and opiates. Gateway offers both residential and outpatient detoxification services for adults and residential detoxification services for adolescents.

904 387 4661 | gatewaycommunity.com

CITY HOUSES, INC.

City Houses, Inc. is a halfway house in Jacksonville for men and women struggling with the chains of drug and alcohol addiction. City Houses is dedicated to providing a safe and sober living environment for those who are suffering from drug and alcohol addiction, helping many to become active, productive members of society.

904 359 9375 or 904 866 5629 | cityhouses.org

AWAKENING RECOVERY CENTER

Awakening Recovery Center – a drug rehab, alcohol rehab and alcohol treatment center in Jacksonville – provides help for alcoholism and drug addiction while allowing the affected person to live at home and work as usual. Awakening provides individualized outpatient and intensive outpatient programs.

904 733 7383 | awakeningrecoverycenter.com

STEPPING STONE CENTER FOR RECOVERY

Stepping Stone Center for Recovery provides patients with the best care possible. Accredited by The Joint Commission, an independent and not-for-profit organization that sets standards in the health care industry, this organization regularly has received Gold Seal of Approval, signaling the highest levels of care and service. The facility and staff provide award-winning programs for men and women suffering from drug and alcohol addictions. Treatment programs are designed to be individualized, and a multidisciplinary team of doctors, psychiatrists, nurses, and clinicians attend to patients. All therapists are experienced and expertly trained in addiction treatment.

800 237 3150 24-Hour Helpline | steppingstonecenter.org

WEKIVA SPRINGS

Wekiva Springs Beaches Outpatient Center provides assessment and group therapy for adults struggling with substance abuse.

904 296 0853 | wekivacenter.com

THE BEACH HOUSE

The Beach House offers Sober Living at Jacksonville Beach. Trust God, Clean House, Help Others. This organization serves both men and women.

904 372 4098

GATEWAY CONNECT

WOMEN & CHILDREN Gateway Health Systems Room and Board Outpatient Program addresses the specific needs of pregnant women and women with children recovering from alcoholism and addiction disorders. In addition to treatment for their alcoholism and addiction disorders, participants in the program can take advantage of the following services:

- Pregnant and postpartum women's program
- Family housing for women with infants and children • Parenting skills
- Health and nutrition education
- Daycare in Child Development Center
- Job coaching
- Case management
- After care

877 389 9966 | gatewaycommunity.com

FINANCIAL SERVICES

BEAM: BEACHES EMERGENCY ASSISTANCE MINISTRY

BEAM is here to help families in the Beaches communities from Mayport/ Atlantic Beach to Neptune Beach, Jacksonville Beach, and Ponte Vedra in these zip codes: 32233, 32224, 32266, 32250, and 32082. BEAM's mission is to keep families in their homes and help them become self-sufficient. Sometimes families just need groceries to help them get through the month. Sometimes they need help paying a power bill or making a rent payment. Qualified families may be eligible for rent or utility assistance at BEAM, and BEAM also offers free tax preparation services during tax season with specially trained volunteers, through a partnership with United Way's REAL\$ense Prosperity Campaign.

904 241 2326 | jaxbeam.org

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

The Florida Department of Children and Families focuses on strengthening families. Website provides many different resources for a wide range of needs.

904 723 2000 | myflfamilies.com

CATHOLIC CHARITIES

Catholic Charities provides basic needs to help prevent homelessness through the Emergency Assistance Department. The goal is to help families facing eviction or loss of utilities to remain safe and secure in their homes. Many families live from paycheck-to-paycheck and are threatened when an unexpected illness, loss of employment or other family crisis impacts their financial well-being. Emergency Assistance helps by making payments for rent, mortgage or utilities and providing food. Additionally, this department administers the JEA neighbor to neighbor Program, which provides limited financial assistance for the elderly, disabled and poor residents in the JEA service area who are at risk of having their utilities shut off.

The Housing Opportunities for Persons with AIDS (HOPWA) program provides emergency financial assistance to eligible clients in the form of rent and utility payments as well as food. The agency also administers the Donna Foundation Fund, which provides emergency financial assistance to individuals who are living with breast cancer.

904 354 4846 | ccbjax.org

FOOD + CLOTHING

BEAM- BEACHES EMERGENCY ASSISTANCE MINISTRY

BEAM helps families stay in their homes and become self-sufficient through the following CORE SERVICES: food stamps, Medicaid, bill assistance, tax filing assistance, food pantry, rent and utility assistance. BEAM also provides Thanksgiving baskets, back-to-school supplies, and presents at Christmas. For more information contact the office.

904 241 2326 | jaxbeam.org

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

The Florida Department of Children and Families focuses on strengthening families. Their website provides many different resources for a wide range of needs.

904 723-2000 | myflfamilies.com

DOWNTOWN ECUMENICAL SERVICES COUNCIL

This food pantry serving Duval, Clay and Nassau Counties is open from 8:30 AM to 12:30 PM and from 2:00 PM to 4:30 PM, Monday through Friday. Proof of ID and housing required.

904 358 7955 | descjax.org

DIGNITY U WEAR

This program helps to positively impact the lives of needy children and their families, by providing brand new clothing.

904 636 9455 | dignityuwear.org

CATHOLIC CHARITIES

Food is distributed to the public on Wednesday and Friday afternoons from 1:00 to 2:00 PM. Social Security cards are required for each person in need of food.

904 632 0600 | ccbjax.org

SALVATION ARMY

The Salvation Army provides food for the hungry, companionship to the elderly and the sick, clothing and shelter to the homeless, opportunities for under privileged children, relief for disaster victims, assistance for the disabled and many more services to assist those in need.

904 356-8641 | salvationarmynefl.org

ACCESS FLORIDA

The Access Florida program of the Florida Department of Children and Families is responsible for public assistance eligibility and ongoing case management for food assistance, temporary cash assistance and Medicaid.

904 723 2000 | myflorida.com/accessflorida/

SECOND HARVEST NORTH FLORIDA

Second Harvest distributes food and grocery products to hungry people and educates the public about the causes and possible solutions to problems of domestic hunger.

904 353 3663 | wenourishhope.org

CITY RESCUE MISSION

City Rescue Mission helps to rebuild the lives of the homeless and needy through life-building programs and the love and compassion of Jesus Christ. City Rescue Mission provides food, clothing, shelter, emergency services and residential recovery programs to homeless men, women and the women with children.

904 387 HELP (4357) | crmjax.org

CLARA WHITE MISSION

The Clara White Mission has helped Jacksonville's at-risk individuals gain new perspectives on life for over 100 years. The Mission has been the one-stop community center stimulating economic development through job training in educational programs, daily feedings, advancement and more.

904 354 4162 | clarawhitemission.org

MISSION HOUSE

The Mission House is a day facility in the Beaches area that helps the homeless survive and return to productive, independent lives. This facility provides meals, showers and clothing for homeless clients.

904 241 6767 | missionhousejax.org

SULZBACHER CENTER

The Sulzbacher Center is northeast Florida's only provider of comprehensive services for homeless men, women and children. Open 24 hours a day, 7 days a week, 365 days a year, Sulzbacher offers meals, shelter, health care, children's programs, job placement assistance, life skills programs and more.

904 359 0457 | sulzbachercenter.org

HOUSING ASSISTANCE

SALVATION ARMY ADULT REHABILITATION CENTER

The Salvation Army Adult Rehabilitation Center provides an in-residential rehabilitation program with a focus on basic necessities. Persons seeking their ministry, nurture and healing have come with issues of substance misuse, legal problems, relational conflicts, homelessness, unemployment, and most important, a need for spiritual awakening and restorations.

904 641 2122 | salvationarmynefl.org

SULZBACHER CENTER

The Sulzbacher Center is northeast Florida's only provider of comprehensive services for homeless men, women and children. Open 24 hours a day, 7 days a week, 365 days a year. Sulzbacher offers meals, shelter, health care, children's programs, job placement assistance, life skills programs and more.

904 359 0457 | www.sulzbachercenter.org

FLORIDA HOUSING FINANCE CORPORATION

The Florida Housing Finance Corporation helps Floridians obtain safe, decent, affordable housing that might otherwise be unavailable to them.

850 488 4197 | floridahousing.org

TRINITY RESCUE MISSION

Trinity Rescue Mission is a homeless shelter for men, women and children. They desire to transform the lives of the people they serve into Godly, productive members of society by meeting physical, spiritual and emotional needs.

904 355 1205 | trinityrescue.org

HABITAT FOR HUMANITY

Habitat for Humanity works in partnership with local families and volunteers to build and rehabilitate simple, decent homes for qualified needy families.

877 237 1295 | info@habijax.org

ABILITY HOUSING OF NORTHEAST FLORIDA

Ability Housing of northeast Florida provides quality, affordable, community- inclusive housing for individuals, families at risk of homelessness and adults with a disability.

904 359 9650 | abilityhousing.com

TRANSPORTATION

JACKSONVILLE TRANSPORTATION AUTHORITY

Jacksonville Transportation Authority provides varied mass transit services, such as buses, shuttles, monorail, and trolleys.

904 630-3181 | jtafla.com

CATHOLIC CHARITIES

Catholic Charities provides the Traveler's Aid Program through a partnership with Greyhound: individuals looking to leave Jacksonville are able to purchase one-way bus tickets at a discounted rate. In order to take advantage of this discount, the purchaser needs to pay for at least 75% of the cost for the one-way, non-refundable ticket(s). The Traveler's Aid discount will cover the remaining 25% of the ticket(s). People taking advantage of the Traveler's Aid discount must have a place to stay at their travel destination and must provide a name/phone number of where they will be staying. A caseworker will call to verify the information is true and that the purchaser(s) will be safely housed.

904 632 0600 | ccbjax.org

DISABILITY

THE ARC JACKSONVILLE

The ARC assists individuals with intellectual and developmental disabilities. Their services enhance the quality of life for the individuals they serve, helps unlock their potential to take on valued roles in the community and help their caregivers make informed choices about services and service providers.

904 355 0155 | arcjacksonville.org

HARTFELT MINISTRIES

Hartfelt Ministries serves elderly and disabled adults who need non-medical care and companionship. Their goal is to assist clients so that they may continue living independently.

904 538 0306 | hartfelt.org

ABILITY HOUSING OF NORTHEAST FLORIDA

Ability Housing of northeast Florida provides quality, affordable, community inclusive housing for individuals, families at risk of homelessness and adults with a disability.

904 359 9650 | abilityhousing.com

CHILD ILLNESS + HEALTH ISSUES

DREAMS COME TRUE

Since 1984, more than 2,700 dreams have come true for children battling life-threatening illnesses in northeast Florida and Southeast Georgia. Dreams Come True fulfills the dreams of children battling life-threatening illnesses.

904 296 3030 | dreamscometrue.org

ANGEL AID

Angel Aid is a grass-roots, non-profit, community-based organization that has helped over 2,000 children in the tri-county, Jacksonville area who have life-threatening diseases or situations. They are serving children with over 100 different diagnoses as well as the families of these children.

904 398 4882 | angelaid.com

MEMORIES OF LOVE

Memories of Love helps families with young children or a parent facing a life-threatening illness create lasting memories by sending the family to a theme park in Orlando.

904 596 2789 | memoriesoflove.org

RONALD MCDONALD HOUSE CHARITIES OF JACKSONVILLE

Ronald McDonald House Charities of Jacksonville supports the health and well-being of children by providing lodging and other services for critically ill, chronically ill or seriously injured children and their families.

904 807 HOME (4663) | rmhjax.org

THE CHILD CANCER FUND

The Child Cancer Fund provides financial, education and psychological programs and services for children and families facing the challenges of a childhood cancer diagnosis and the rigors of the treatment process.

904 396 4223 | childcancerfund.org

HOPE HAVEN CHILDREN'S CLINIC

Hope Haven Children's Clinic and Family Center, a non-profit organization, serves children, young adults and families with a variety of educational, developmental and mental health needs. The clinic provides care to a wide range of clients, including those with:

- learning challenges and disabilities, such as dyslexia and attention deficit hyperactivity disorder
- developmental needs, such as those related to autism, down syndrome and other challenges
- mental health issues, such as depression, anxiety or repercussions of divorce

904 346 5100 | hope-haven.org

SALVATION ARMY CHILD DEVELOPMENT CENTER

The Salvation Army Child Development Center provides care and school readiness programming for children from six weeks to twelve years.

904 665 0102 | salvationarmyfl.org

MEDICAL/MENTAL HEALTH ASSISTANCE

SUCIDE PREVENTION by FIRST CALL – JACKSONVILLE

Provides a 24-hour, 7 day a week suicide prevention/intervention and referral service for persons experiencing a suicidal or life-threatening crisis. Provides free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.

800 273 8255 | suicidepreventionlifeline.org

RONALD MCDONALD HOUSE OF JACKSONVILLE

Ronald McDonald House Charities of Jacksonville supports the health and well-being of children by providing lodging and other services for critically ill, chronically ill or seriously injured children and their families.

904 807 4663 | rmhjax.com

VOLUNTEERS IN MEDICINE-JACKSONVILLE

Volunteers in Medicine is a primary care clinic staffed by volunteers to provide free health care to the low-income and uninsured families living or working in Duval County.

904 399 2766 | vim-jax.org

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

The Florida Department of Children and Families is a government department that focuses on strengthening families. Their website provides many different resources for a wide range of needs.

904 723-2000 | myflfamilies.com

COMMUNITY HOSPICE OF NORTHEAST FLORIDA AND COMMUNITY HOSPICE FOUNDATION

Community Hospice serves patients daily, helping them lead better lives despite life-limiting illnesses.

(904) 268-5200 | communityhospice.com

LEGACY OF CARE HEALTH CLINIC

Legacy of Care Health Clinic provides free medical care for adults without health insurance and free health screenings to residents of Jacksonville.

(904) 309-2218 or (904) 745-9333 | legacyofcare.org

BEACHES COMMUNITY HEALTHCARE

(A SULZBACHER CENTER CLINIC)

Beaches Community Healthcare provides medical care for children and adults who fall within federal low- income guidelines. Patients must reside in 32233, 32250, 32082, 32224, 32266.

(904) 224-3550 | sulzbachercenter.org

SENIORS ASSISTANCE

HARTFELT MINISTRIES

Hartfelt Ministries serves the elderly and disabled adults who need non-medical help and companionship. Their goal is to help their clients continue to live independently.

904 538 0306 | hartfelt.org

SAMUEL C. TAYLOR FOUNDATION

The Samuel C. Taylor Foundation provides housing and services to seniors of moderate to low incomes.

800 553 3636 | 904 636 0313 | taylor-residences.org

SENIORS ON A MISSION

Seniors on a Mission takes independent seniors on day-long mission trips to local non-profit agencies.

904 551 4373 | seniorsonamission.org

THE SENIOR LIFE FOUNDATION

The Senior Life Foundation provides emergency funding to needy seniors in a rapid response time.

904 268 9128 | seniorlifejax.com

DOMESTIC VIOLENCE + ABUSE

HARTFELT MINIST DANIEL FOUNDATION

The Daniel Foundation provides a supportive haven for abused, neglected, or abandoned children. Daniel serves more than 1,000 children and their families, through a variety of innovative programs.

904 296 1055 | danielkids.org

FAMILY SUPPORT SERVICES OF NORTH FLORIDA

The mission of the Family Support Services is to be a leader in providing safety, stability and quality of life for all children by working with the community to strengthen the family unit.

Child Abuse Hotline: 800 962 2873 | fssjax.org

FLORIDA COALITION AGAINST DOMESTIC VIOLENCE

The Florida Coalition Against Domestic Violence hopes to create a violence-free world by empowering women and children through the elimination of personal and institutional violence and oppression against all people. It provides leadership, advocacy, education, training, technical assistance, public policy, development and support to domestic violence center programs.

Domestic Abuse Hotline: 800 500 1119 | fcadv.org

QUIGLEY HOUSE

Quigley House serves domestic violence and sexual assault victims and their children, primarily from Clay County.

904 284 0061 | quigleyhouse.org

WOMEN'S CENTER OF JACKSONVILLE

Women's Center of Jacksonville provides crisis counseling and advocacy for sexual assault victims, mental health counseling services, rape prevention education, prevention and education to stop violence against seniors, adult literacy services, breast cancer support for survivors, and support groups for girls.

904 722 3000 | womenscenterofjax.org

HUBBARD HOUSE

Hubbard House provides shelter and outreach services for victims of domestic violence and their families.

(904) 354-0076 | hubbardhouse.org

WOMEN'S SERVICES

GATEWAY HEALTH SYSTEMS

Gateway's Room and Board Outpatient program addresses the specific needs of pregnant women and women with children recovering from alcoholism and addiction disorders. In addition to treatment for their alcoholism and addiction disorders, participants in the program can take advantage of the following services:

- Pregnant and postpartum women's program
- Family housing for women with infants and children • Parenting skills
- Health and nutrition education
- Daycare in Child Development Center
- Job coaching
- Case management
- After care

877 389 9966 | gatewaycommunity.com

FIRST COAST WOMEN'S SERVICES

First Coast Women's Services provides alternatives to abortion. They offer practical, compassionate ways to remove the barriers that cause women to choose abortion and provide the opportunity for every woman to make positive choices for herself and for her unborn child.

904 262 6300 (Mandarin) | 904 246 7378 (Beaches) | fews.org

ALPHA-OMEGA MIRACLE HOME

Alpha-Omega Miracle Home provides housing, counseling and education to unwed pregnant mothers, their children and underprivileged seniors.

904 823 8588 | aomh.org

CATHOLIC CHARITIES

Catholic Charities' Pregnancy Counseling and Adoption Program provides services and advocacy for women and their families with unplanned pregnancies and ongoing support to birth families, adoptive families and adoptees throughout their lives. As a licensed Child Placing Agency by the Florida Department of Children and Families, they provide home studies, support, guidance, referrals, placement, post-placement supervision and education. In addition, through their post-adoption services, Catholic Charities releases non-identifying information in accordance with Florida statutes and acts

as an intermediary in searches for adult adoptees and birth parents. Catholic Charities also acts as a guardian of the adoption files from Volunteers of America and St. Mary's Home.

866 901 9647 | adoptionsdosaf.com

THE INN MINISTRY

The Inn Ministry provides housing for pregnant mothers and mothers with small children in a crisis. They also provide counseling, education, support groups and more.

904 388 7730 | innministry.org

WOMEN'S CENTER OF JACKSONVILLE

Women's Center of Jacksonville provides crisis counseling and advocacy for sexual assault victims, mental health counseling services, rape prevention education, prevention education to stop violence against seniors, adult literacy, breast cancer support for survivors and support groups for girls.

904 722 3000 | womenscenterofjax.org

YOUTH DEVELOPMENT

BIG BROTHERS, BIG SISTERS OF NORTHEAST FLORIDA

Big Brother, Big Sisters of northeast Florida helps children reach their potential through professionally supported one-to-one relationships.

904 727 9797 | www.bbbsnefl.org

BOYS AND GIRLS CLUBS OF NORTHEAST FLORIDA

Boys and Girls Clubs of Northeast Florida works to inspire and enable all young people, especially those from disadvantaged circumstances, to realize their full potential as productive, responsible, and caring citizens.

904 396 4435 | bgcnf.org

COMMUNITIES IN SCHOOLS OF JACKSONVILLE

Communities in Schools helps children successfully learn, stay in school, and prepare for life. As the largest dropout prevention organization in the city of Jacksonville, they are committed to helping students realize their dreams and helping those dreams become reality.

904 355 9009 | cisjax.org

SALVATION ARMY CHILD DEVELOPMENT CENTER

The Salvation Army Child Development Center provides care and school- readiness programs for children ages six weeks to 12 years of age.

904 665 0102 | salvationarmynefl.org

YOUTH CRISIS CENTER

The Youth Crisis Center is a runaway crisis center that provides services for runaway, displaced, troubled youth and their families.

904 725 6662 | youthcrisiscenter.org

HOPE HAVEN CHILDREN'S CLINIC

Hope Haven Children's Clinic and Family Center, a nonprofit organization, serves children, young adults and families with a variety of educational, developmental and mental health needs.

The clinic provides care to a wide range of clients, including those with:

- learning challenges and disabilities, such as dyslexia and attention deficit/hyperactivity disorder
- developmental needs, such as those related to autism, down syndrome and other challenges
- mental health issues, such as depression, anxiety or repercussions of divorce

904 346 5100 | hope-haven.org

GETTING BACK ON YOUR FEET

FLORIDA FINANCE HOUSING CORPORATION

Florida Finance Housing Corporation helps Floridians obtain safe, decent, affordable housing that might otherwise be unavailable to them.

850 488 4197 | floridahousing.org

COMMUNITY CONNECTIONS

Community Connections of Jacksonville connects women, children and families with a wide variety of resources to give them a hand up when they need it the most. Some of the programs offered are:

- Homeless Housing
- After-school programs
- Summer Camp programs
- Child Development Center for children ages 6 weeks to kindergarten
- Healthy Families Jacksonville to support pregnant women and families with newborns • Special Literacy Programs

904 350 9949 | communityconnectionsjax.org

FLORENCE N. DAVIS CENTER

- Housing for Homeless Families • Child Development Center
- Summer Camp
- Adult Education & Life Skills
- Early Childhood Literacy

904 354 6681 | communityconnectionsjax.org

FAMILY PROMISE

Provides temporary housing and programs for families during hard times

904 354 1818 | info@familypromisejax.org

A.L. LEWIS CENTER

- After School & Summer Camp Programs

904 764 5686 | communityconnectionsjax.org

HEALTHY FAMILIES JACKSONVILLE

- Home Visiting for New Parents • Parents as Teachers

904 924 1740 | communityconnectionsjax.org

READY4WORK

Ready4Work is a nationally recognized program assisting ex-offenders with re-entry into the community and workforce, effectively leading participants toward a productive life.

904 425-6002 | ready4work.com | communityconnectionsjax.org

TRINITY RESCUE MISSION MEN'S PROGRAMS

Men's overnight shelter and meals – The first step of the road to recovery is the Guest Services Program. Food, shelter, spiritual care and referrals are some of the services provided. The goal of this program is to share the love of Christ through works and words.

Lifeline Program – The second step on the road to recovery is the Lifeline Program. This is a 60-day residential program offered free of charge for those interested. Upon completion of the Lifeline Program, other programs are made available. The goal is to break the cycle of addiction and homelessness.

Freedom Farm – The third step on the road to recovery is the Freedom Farm Program. This program is a 6-9 month intensive, residential discipleship program. The goal of this program is to train and empower men to live in victory.

Transitional Housing – The fourth step on the road to recovery is the Transitional Housing Program, which provides a Freedom Farm graduate time to transition from supervised living to independent living with intensive support services. The goal is to promote individuals to become Godly, productive members of our community. When a person completes all of the programs and enters into transitional housing, they are well on their way to a life free from the dangerous situations of homelessness and addiction, to the victorious life that can be found through Jesus Christ.

WOMEN'S PROGRAMS

Lifeline – A 65-day residential program designed to break debilitating cycles that lead to defeated lives and homelessness. Primarily functions as a drug and alcohol rehabilitation, but is also useful to anyone who needs to re-establish life for any reason. It is offered free of charge.

Shelter services – A 60-day program designed to stabilize the family unit, make a detailed assessment of their current life situation, and encourage clients to obtain childcare, employment and housing. Free for women for the first 30 days, after which there is a \$50 per week program support fee required for continued program eligibility.

Transitional Housing – Four beds on-site serve as transitional housing. Clients are free to choose their own schedule but have an 11 pm curfew on the weekdays and 12 am curfew on the weekends. To be eligible for Transitional Housing, clients must be working and have completed the Case Management Program.

(904) 355-1205 | trinityrescue.org